

Retina Warranty Information

All Retina Passive Devices have a Lifetime Warranty.

All Retina Devices that have active electronic components have a 1 year limited warranty

- Should your Retina Product fail under normal use Skywalker will replace the product.
- Freight to Skywalker must be paid by the customer.
- Return freight is paid by Skywalker provided the product in question is defective.
- The customer is responsible for return freight charges if the product is found to not be defective.
- Skywalker AV Supply at (800) 844-9555 or (636) 272-8025.
- Our email address is: techsupport@skywalker.com.

Skywalker AV Supply hours of operation are from 8AMm to 5PM, Central Standard Time.

Inquire using the information above if you have questions regarding a particular product warranty.